ARCTURUS GROUP

Thank you for shopping at one of our Onlineshops. If you do not like the purchased item/s you can of course make use of your right of withdrawal. Please return the item/s in full and with sufficient postage to the following address. We are happy to send you a return label by email. Please use **onlineshop@rosenthal.de**

If the item has a defect, please contact us by email - including your order number and preferred contact - at **onlineshop@rosenthal.de**

Rosenthal Onlineshop
Rosenthal GmbH
Dresdner Straße 11
95469 Speichersdorf
Germany

To reduce the processing time, we kindly ask you to attach a short message with your order number to the package.

Order number: _____

We would also be pleased if you let us know the reason for your return.

Item code	Qty	Reason: Quality issues etc.